



QUALITY POLICY STATEMENT

Ischebeck Titan Limited and its subsidiaries are involved in some the world's most cuttingedge formwork design, innovative and specialist concreting projects. Our design team provide world class solutions to some of the complex design issues faced by our clients.

We recognise that our commitment to and maintenance of defined quality standards in all aspects of performance is critical to our success.

As part of our Quality approach we are committed to assuring our customers that our business as a whole, achieves an agreed and recognised standard of performance.

Ultimate responsibility within the company rests with the Directors; who are responsible for all matters pertaining to the Quality System.

Our strategy underpins Ischebeck Titan Ltd and its subsidiaries' commitment and we shall:

- Work closely with our customers and suppliers to establish the highest Quality standards.
- Ensure that the importance of meeting and exceeding customer requirements is communicated and understood throughout our organisation.
- Determine our strategic direction and what is affecting our ability to achieve the intended outcome.
- Adopt a forward-looking view on future business decisions, which may have Quality impacts.
- Comply with all applicable statutory laws and regulations.
- Plan our Quality Management activities and they will be based upon minimising risk and eliminating errors.
- Train our staff in the needs and competencies for Quality Management and provide the right personnel and resources.
- Conduct all work to a high professional standard with technical and commercial integrity.
- Document Quality objectives within our business plan and regular review meetings.
- Communicate our Quality objectives and our performance against these objectives throughout the company and to interested parties.

This policy will be formally reviewed at least annually through Management Review Meetings attended by the Managing Director or his nominated representative, to ensure it remains effective, is adequately communicated and meets the business needs of the Company.

Stuart Bamford Managing Director

Date: 1st December 2019