

Quality Policy Statement

N-ERGISE understands the quality of work in its products and services is fundamental to its competitiveness and premium position within the energy sectors. In order to demonstrate our Quality credentials we maintain, as part of our Integrated Management System, ISO9001 Certification with BSI.

Our Integrated Management System (IMS) combined our Health & Safety, Environmental & Quality (HSEQ) controls into a single management mechanism. Our IMS objectives and vision are:

- The achievement of, through planning, effective operational controls and concise understanding of our organisational context, our HSEQ performance objectives
- That N-ERGISE understands and demonstrates compliance with all applicable legal and regulatory controls we faces in the sectors we support
- Understanding and working with the needs and expectations of our workers and interested parties to deliver industry leading HSEQ performance
- Determine appropriate processes for taking actions to address HSEQ risks and opportunities and provide formal controls for the delivery and measurement of our service provision
- Establish a framework for the creation and management of HSEQ objectives
- And through the monitoring, measurement and evaluation of our overall and process performance we commit to the improvement of operational systems and controls
- To ensure that N-ERGISE staff at all levels are trained and competent to undertake the duties required.

All N-ERGISE work will be undertaken in a systematic manner, as defined within our formal processes, promoting a uniformity of work essential to the pursuit of HSEQ excellence and efficiency. Our IMS Manual identifies and describes the IMS and refers to the appropriate processes established to address the exact requirements specified by clients and statutory or established national and international regulations and the requirements of our other interested parties. It is mandatory for all employees to work within and participate with our IMS. We strive to ensure that that work performed by N-ERGISE is 'right first time' and to meet or exceed our client's expectations.

This policy is made available to our interested parties via our internal and contractor induction process, our customer facing activities and internally via its presence throughout our operational environments.

N-ERGISE management is responsible for ensuring that all processes and this policy are effective, implemented and monitored for their relevance with regular reviews to reflect current company philosophy and industry best practice.



Martyn Norton

Director

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