



## Quality Policy Statement

The Fram Farmers Group provides products and services to Fram Farmers Members, including the advice and supply of all types of farm inputs and the marketing of combinable crops to a standard meeting customer, industry, statutory and regulatory requirements.

In order to develop and improve our company effectively we will:

- Ensure that our employees are suitably trained and proficient in their activities.
- Approve and review the performance of our suppliers.
- Ensure that Combinable Crops are safe for use as Human Food ingredients.
- Ensure that Combinable Crops and Animal Feed Materials are safe for use as Animal Feed ingredients.
- Carry out Risk Assessments to ensure the integrity of fertiliser under our control.
- Investigate incidents and address complaints and feedback expediently.
- Regularly review the effectiveness of the Quality System and identify areas for improvement.
- Encourage employees to report security incidents and suggest improvements to benefit the company.

The Company's operations are supported by its Quality System, which comply with the AIC Trade Assurance Scheme for Combinable Crops (TASCC) when marketing Combinable Crops, complies with the AIC Fertiliser Industry Assurance Scheme (FIAS) when supplying Fertiliser and the AIC Universal Feed Assurance Scheme (UFAS) when supplying animal feed.

The Company meets the EU Renewable Energy Directive 2009/28 by complying with a recognised industry standard when supplying sustainably traced crops intended for biomass.

The Quality System is defined in the Quality Manual, Operating Procedures and accompanying documentation.

**Andrew Knowles**  
**Chief Executive**  
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