

## **OUALITY POLICY**

The objective of **JR Crane Services** ("The Company") is to be a leading provider of lifting solutions and crane consultancy advice. We are focused on achieving this objective consistently and safely as we deliver lifting solutions and working at height advice, personnel, training and all aspects of health & safety on an individual or integrated basis.

The quality management documentation of the company is designed to support the objectives of the business. They help to ensure profitability and long-term growth by meeting the requirements of our new and existing customers throughout all areas in which we operate.

The company's main aims are to:

- Continually improve our commercial and technical performance
- Ensure all staff are trained and experienced in their fields of work/expertise
- Ensure suppliers implement their quality policy for the work being carried out
- Promote a real commitment to providing a quality service
- Consistently achieve best practice by team working and co-operation
- Have a real understanding of our customers and their business requirements
- Strengthen working relationships both internally and externally to the company

Everyone working for or on behalf of the company has responsibility for ensuring that the quality of their own work, and the work of the people they supervise, meets the minimum requirements set out by the company.

The company is completely committed to continually reviewing and improving the management of quality. The objectives will be communicated and reviewed through the business and support department structure.

Signature: Date: 15 January 2021

J. Robey (MD)