

Quality Policy

Policy Statement

Kelling Group is totally committed to provide products and service of the highest quality which fully match our customers' requirements and expectations. We aim to ensure long-term customer satisfaction by focusing on delivering first class customer service.

We believe in working closely with our customers and suppliers to form long lasting partnerships and through maintaining our commitment to exceeding our customers' expectations, we aim to be the supplier of choice for the provision of mobile welfare and lighting.

This will be achieved by working to and developing the following key principles;

- Work closely with our customers and suppliers to achieve business objectives
- To recognise and develop the potential of our staff to support the delivery of quality services
- A commitment to comply with relevant statutory and regulatory standards and requirements
- A commitment to team working and building a team based culture, which maximises the contribution of each individual and empowers the team to meet business needs
- We will nurture our staff to ensure that our processes are followed and that they take pride working as a team in using them to deliver excellent service to our customers.
- We will constantly monitor and review our processes and performance to ensure we are achieving best practice.

Signed. 

Date. 23/08/21

Stephen Moore,

C.E.O

23.08.2021

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