

Quality Policy Statement

APC aims to provide defect free goods and services to its customers on time and within budget. The organisation operates a Quality Management System that has gained BSEN ISO 9001: 2008 certification, including aspects specific to the IT industry.

The management is committed to;

- Develop and improve the quality Management system
- Continually improve the effectiveness of the Quality Management System
- The enhancement of customer satisfaction

The Management has a continuing commitment to;

- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Communicate throughout APC the importance of meeting customer needs and legal requirements
- Establish the Quality Policy and its objectives.
- Conduct management reviews of the effectiveness of the implementation of the Quality Management System.
- Ensure the availability of resources

The structure of the Quality Management System is defined in this Quality Manual. All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

In addition to all English and EEC legislation and regulations APC complies with all legislation specifically related to its business activities.

We constantly monitor our quality performance and implements improvements when appropriate. This Quality Policy is reviewed annually at the very minimum in order to ensure its continuing suitability.

Next Review: March 2022

C Lynch Director



Name:

Date: 23/03/2021