



Declaration of Quality Policy

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The quality of the products and services of LAMILUX Heinrich Strunz GmbH, LAMILUX Composites GmbH and LAMILUX Sicherheitstechnik GmbH is a fundamental pillar of the company's success. Accordingly, quality management is of utmost importance. It is guaranteed that all our products and services meet the required quality standards. The management and corporate functions, such as development decisions, management systems (quality management, power management, etc.), purchasing, personnel and IT, are carried out by LAMILUX Heinrich Strunz Holding GmbH & Co. KG for the entire company.

Our company's quality policy aims to provide customers and clients both inside and outside the company with fault-free products and services at the right time. **Quality here means fulfilling the expectations of our customers and clients.**

Our company is committed to the production of customer-oriented products and services. The employees pay equal attention to customer wishes and customer needs and know that their behavior towards customers and potential customers is decisive for the reputation of our company. The employees are committed to meeting the expectations of our customers: **"We keep our promises!"**

Within the company, the importance of a smooth flow of information is emphasized both internally and externally.

All employees ensure that they only perform error-free work; everyone is responsible for the quality of their own work. The company always seeks to reduce the number of errors caused by the workflow. **The basic principle of quality in the company is prevention, not subsequent inspection.** The willingness is stimulated in everyone to do it correctly from the very beginning.

The quality management manual (QMH) contains all necessary guidelines and describes the organization of the enterprise.

Hereby every employee is requested to follow the guidelines contained in the QMH and to actively participate in the improvement of the organization and work processes. With the establishment of the guidelines in the QMH, the management meets its supervision obligation and emphasizes the special quality consciousness.

25.01.2021
(Date)

ppa. J.A.H. Wulff
Vertriebsleitung

25.01.2021
(Date)

ma. J.G.
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