

Quality Policy



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Owner:	Head of QHSE	Issued by:	Dennis Keegan

Bidfood is a leading foodservice wholesale distributor and the preferred supply partner for over 50,000 customers across the UK. We utilise the resources of over 4,500 employees delivering from our multi-temperature depots. To meet our customers' needs we supply a complete range of food and non-food products from all the major manufacturers, together with a comprehensive range of our own brands.

Our integrated management system brings together all our processes, standards and ways of working and helps us deliver our Vision to be the best foodservice provider, our Mission to deliver service excellence, make life easier and help customers to grow and our Values of Care, Share and Dare.

The Senior Leadership Team recognises the implementation of the Quality Policy is an integral part of improving business performance and as such we are committed to continually improving the management and performance of the management system.

Strategic goals and objectives determined by the Senior Leadership Team are translated into a number of mechanisms and cascaded through the organisation. These are achieved by setting business objectives and targets at depot level which are monitored and reviewed through a number of methods including management surgeries, actual vs budget figures and results data.

Quality Objectives are set and reviewed by the Senior Leadership Team and recorded in the QHSE Annual Report. These objectives support the business objectives in a wider context with depot's business results contributing to their overall achievement.

We engage our employees by developing effective and efficient processes and standards, training and communication.

The scope of our quality management system is the provision, storage, handling and transportation of food and non-food products and covers all our foodservice depots and business support functions.

The policy is reviewed as defined by the management system.

Andrew Selley
Chief Executive Officer