

FOSROC LTD QUALITY POLICY STATEMENT

Fosroc Limited believes that its continuing growth in the supply of construction chemicals and solutions will only be assured by a high level of commitment to its customer base. Fundamental to this philosophy is a commitment to quality in every aspect of the conduct of its business.

To this end it is the policy of Fosroc Limited at all times to:

- 1. Provide fit for purpose products that match the literature claims (brochures and datasheets) and relevant statutory requirements.
- 2. Provide a level of service that meets or exceeds the expectations of our customers and other interested parties.

We believe that this can best be achieved by operating a quality system that conforms to the requirements of ISO9001:2015; which is externally assessed and certificated by a qualified assessment body.

Fundamental to this is our commitment to continual improvement of our performance in all areas. To this end it is our policy to set, as part of management review, specific performance objectives and to monitor progress towards these on a regular basis.

It is top management responsibility to ensure that the quality policy is understood by all members of the Fosroc Limited team, at all levels within the company.

It is a requirement for all members of the Fosroc Limited team, at all levels within the organisation, to comply with the requirements of the quality system policies and procedures at all times.

On behalf of Fosroc Ltd

Douglas Johnson RVP Europe & Kenya

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