

## APPENDIX 'C'

## QUALITY POLICY STATEMENT

Polgain Limited has developed and implemented a Quality Management System to ensure that the products manufactured by us meet our customer's requirements for quality and consistency.

**This policy and supporting procedures have also been developed to satisfy the requirements of BS EN ISO 9001:2015.**

The implementation and development of the Quality System within the Company has my personal commitment and support, and the commitment and support of management and staff. All Quality Control related activities are carried out by suitably experienced/trained personnel.

To ensure effectiveness of the Quality System, internal quality audits are performed on a regular basis and the overall system is monitored through annual Management Review meetings between senior members of staff.

The Company endeavours to not only maintain quality standards but has adopted a policy of continual improvement through the internal processes and through monitoring customer's perception.

The achievement of the Company's Quality Policy and meaningful objectives, which will be set out and reviewed at the Management Review Meeting are the responsibility of all personnel who are individually answerable for the quality of their work and to whom this policy statement has been explained. The management will ensure that relevant quality procedures, work instructions and objectives are communicated to, understood and adhered to by all personnel.

This policy is available to all externally interested parties through the Company website.

The Quality Manager has the authority and responsibility for the implementation and maintenance of the Quality System.

This policy is being continually reviewed for its suitability.

Signed: .....

Mr A. Bond  
General Manager

Date: 7-12-2023