

Laressi Mechanical and Electrical LTD

QUALITY MANAGEMENT POLICY

Laressi is developing a culture to ensure that quality is positioned high on the agenda from the first steps of a project to handover and ongoing maintenance of the works. We are working towards a quality management system which is accredited by the British Standards Institute.

Our systems are monitored and coordinated by the management team. These are being developed to carry out office and site audits, offering advice and guidance, to ensure that we are maintaining the standards we require.

Part of our site procedure is to produce a quality plan, which will depict the programme we intend to work to and the points at which we will 'stop off' to approve elements of work, which have achieved the appropriate quality standard.

The quality plan requires 'buy in' from all parties and a team effort to ensure that the quality is maintained and focused upon during the life of a project. We ourselves are not the sole contributor; we therefore encourage all stakeholders to participate in its production and monitoring to ensure the highest standards are met within the industry.

As a business we rely on the use of specialist subcontractors and suppliers, their co-operation, knowledge, and positive performance is paramount to a successful project. By engaging subcontractors and suppliers from Laressi's approved supply chain and working in partnership with them, generally guarantees compliance with our performance requirements, part of which includes our ethos of working together to improve the quality of the end product.

We generally expect to see quality assurance certification in relation to any works package which involves off site manufacture. This of course never guarantees quality, but it does ensure a traceable system should some thing go wrong in the performance. We often visit our subcontractor's workplace to ensure that any off-site

product is being produced to a quality we are all happy with; this also allows us to understand their business and to share any concerns or issues they may have.

As part of our quality plan, we endeavor to rectify any defects as and when they arise during the life of the project to an agreed time scale.

In summary Laressi understands that control of quality is paramount to a successful project. We have in place robust quality management, which will aid the successful completion of all Mechanical and Electrical works undertaken.

Signed

Date: 30th January 2022

Lewis Block

Commercial Director