

This policy statement has been produced in order to communicate our companies policy that we require all of our employees to continuously develop, apply and maintain the provisions of our Management Systems throughout our business activities in accordance with the ISO 9001:2015 standard.

Development and application of the Management Systems shall be made in a manner that ensures all of our Quality Procedures are maintained and continuously improve upon and overall Business Plan Objectives are achieved. These are to maintain the viable operation of our business whilst also ensuring clear identification, agreement and delivery of our customer's requirements. To operate in a manner that consistently complies with predetermined company and industry standards whilst maintaining a safe working environment. To clearly communicate personal responsibilities and objectives for all members of our organisation and provide adequate resources to ensure competency levels are achieved and maintained through appropriate training and certification.

Producing, maintaining and analysing detailed records of the key areas of our companies' operations will help to identify and achieve predetermined business objectives through the utilisation of performance indicators including the measuring of customer satisfaction of the services and products we supply implementing, where practicable, changes and improvements in delivery.

Continuously measure, monitor and audit all areas of our operations to ensure and maintain compliance with applicable business and industry standards and procedures through our site inspections, internal audits, management and meetings processes.

The achievement of all aspects of quality and continuous improvement is fundamental to all activities carried out by RT Infrastructure Solutions Ltd and shall be practiced by all employees as an integral part of their daily work.



Mr Andrew Thorpe  
Managing Director  
RT Infrastructure Solutions Ltd