



## QUALITY POLICY

Lark Technology Group Limited aims to provide defect free products and a high level of service to its customers on time and within budget.

We operate a Quality Management System that has gained ISO 9001 : 2015 certification, including aspects specific to the provision of industrial / commercial installations, inspections, testing and calibration, control panel manufacturing, PLC and SCADA systems, tablet coating equipment manufacture and refurbishment.

Management is committed to:

1. Develop and improve the Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer service and satisfaction

Management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. Communicate throughout the organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements
3. Establish the Quality Policy and its objectives
4. Ensure that Management Reviews set and review quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
5. Ensure the availability of resources

Copies of the Quality Policy are available to all members of staff and interest parties. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

Signed

A handwritten signature in black ink, appearing to read "Jon Collard", is written over a light grey horizontal line.

Jon Collard